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**STATE OF NEW HAMPSHIRE  
BEFORE THE  
PUBLIC UTILITIES COMMISSION**

**EnergyNorth Natural Gas, Inc.  
d/b/a National Grid NH**

**DOCKET DG 10-017**

**Direct Testimony  
of  
Paul M. Normand**

**Cash Working Capital  
Lead-Lag Study**

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PMN-LL-1                      Qualifications of Paul M. Normand

PMN-LL-2                      Pro Forma Lead-lag Study Summary

1 **I. POSITION AND QUALIFICATIONS**

2 **Q. PLEASE STATE YOUR NAME, POSITION AND BUSINESS ADDRESS.**

3 A. My name is Paul M. Normand. I am a principal with the firm of Management  
4 Applications Consulting, Inc. (“MAC”). MAC’s headquarters is 1103 Rocky  
5 Drive, Suite 201, Reading, Pennsylvania 19609.

6 **Q. PLEASE DESCRIBE YOUR QUALIFICATIONS AND EXPERIENCE.**

7 A. A detailed list of my qualifications and experience is provided in Attachment  
8 PMN-LL-1.

9 **Q. ON WHOSE BEHALF ARE YOU TESTIFYING IN THIS PROCEEDING?**

10 A. I have been retained by and am testifying on behalf of EnergyNorth Natural Gas,  
11 Inc. d/b/a National Grid NH (“National Grid NH” or “the Company”).

12

13 **II. PURPOSE OF TESTIMONY**

14 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

15 A. The purpose of my testimony is to present and sponsor the cash working capital  
16 (“CWC”) requirements of National Grid NH for its base revenue requirements  
17 and purchased gas expense. The Company has identified its revenue requirements  
18 on a pro forma basis, and we have computed the CWC for that adjusted test year.  
19 The CWC requirements were computed using the methodology recommended in  
20 the October 31, 2008 direct testimony of George R. McCluskey in National Grid  
21 NH’s Docket No. DG 08-009. Mr. McCluskey took the position that non-cash  
22 items should be removed from the calculation of the CWC. Therefore, in

1 calculating CWC in this case, I have removed the uncollectible accounts expense,  
2 depreciation and amortization expense, provision for deferred income taxes, and  
3 income for return.

4 On a pro forma basis, the CWC requirements for National Grid NH are  
5 \$1,507,192 for its base revenue requirements and \$4,385,813 for its purchased gas  
6 expense. These CWC requirements represent the funds that are needed due to the  
7 lag between the time when payments are made by the Company and when the  
8 recovery of those funds is obtained from customers. This base revenue CWC  
9 requirement is included in the Company's overall revenue requirement calculation  
10 by means of the cash working capital allowance included in rate base. At an  
11 appropriate point in this proceeding, the Company will need to adjust the revenue  
12 requirement as originally filed in this case to reflect the difference between the  
13 level of CWC included in rate base in the original filing and the level of CWC  
14 calculated in the study I am presenting here.

15 **Q. HOW IS YOUR TESTIMONY ORGANIZED?**

16 A. My testimony consists of four sections. Section I introduces my background  
17 information. Section II describes the purpose and organization of my testimony.  
18 Section III presents the lead-lag study I prepared on behalf of National Grid NH  
19 to determine the pro forma CWC. A summary schedule detailing the lead and lag  
20 days by revenue and cost component for the test year on a pro forma basis is  
21 provided as Attachment PMN-LL-2. Finally, Section IV of my direct testimony  
22 summarizes my conclusions and recommendations for CWC on a pro forma basis.



1 **III. CASH WORKING CAPITAL**

2 **1. Definition of CWC**

3 **Q. PLEASE DEFINE CASH WORKING CAPITAL.**

4 A. CWC is the amount of investor-supplied capital required to fund the day-to-day  
5 operations of a company after accounting for the timing differences between  
6 booked and actual revenues and expenses. CWC represents amounts funded by  
7 investors to provide service prior to payment for such service by customers. As  
8 such, base rates requirements CWC is typically an addition to a company's rate  
9 base.

10 **Q. DID YOU PERFORM A STUDY TO ESTIMATE THE CWC OF**  
11 **NATIONAL GRID NH FOR THE ADJUSTED TEST YEAR?**

12 A. Yes. Attachment PMN-LL-2 presents the results of the lead-lag study conducted  
13 for National Grid NH using the pro forma revenue requirements for the test year  
14 ending June 30, 2009. As shown on this attachment, the CWC related to  
15 purchased gas expense is \$4,385,813, and the Company's rate base addition for  
16 CWC related to delivery service is \$1,507,192.

17 **Q. WHAT IS A LEAD-LAG STUDY?**

18 A. A lead-lag study is an analysis designed to determine the funding required to  
19 operate a company on a day-to-day basis. A lead-lag study compares (1) the  
20 timing difference between the receipt of service by customers and their  
21 subsequent payment for these services and (2) the timing difference between the  
22 incurrence of costs by National Grid NH and its subsequent payment of these

1 costs. Therefore, a lead-lag study must compute both a revenue lag (or lead) and  
2 an expense lead (or lag). Attachment PMN-LL-2, page 1 of 3, summarizes the  
3 lead-lag study results for National Grid NH. The CWC was developed using  
4 systematic reviews of all cash flows for National Grid NH's revenues and  
5 operations expenses. The lead-lag study measured the base revenue requirement  
6 needed for National Grid NH's day-to-day natural gas operations for the 12-  
7 month pro forma period ending June 30, 2009. The lead-lag study also measured  
8 separately the CWC for purchased gas.

9 **Q. PLEASE DEFINE THE TERMS "LAG DAYS" AND "LEAD DAYS" AS**  
10 **USED IN YOUR TESTIMONY.**

11 A. Revenue lag days are the number of days between delivery of service to National  
12 Grid NH's customers and the subsequent receipt by the Company of payment for  
13 the service (revenue lag). Expense lag days are the number of days between the  
14 receipt of goods or services provided to National Grid NH by vendors and the  
15 payment by the Company for those goods and services.

16 Because National Grid NH's customers receive service prior to paying for  
17 it, the Company experiences a revenue lag in its daily operations. This revenue  
18 lag is computed based upon a study of the time lag between the date when  
19 customers receive service and the date when the customers pay for such service.  
20 The longer the revenue lag, the greater the length of time that investor capital is  
21 employed to fund the Company's day-to-day operations. The revenue lag of

1 National Grid NH is 53.17 days, as developed on Attachment PMN-LL-2, page 2  
2 of 3.

3 Generally, expenses are paid by National Grid NH after vendors have  
4 provided their goods or services, which results in an expense lag. On occasion,  
5 National Grid NH pays for services before they are provided. In these instances,  
6 the expenses lead their service period. The expense lag is calculated as the  
7 number of days between the date when National Grid NH receives goods or  
8 services from a vendor and the date when the Company pays for such goods or  
9 services. If the expenses are paid before the services are provided, then the  
10 expense lag is expressed as a negative amount. Consequently, any increase in the  
11 number of expense lag days results in a reduction of the amount of working  
12 capital required for ongoing National Grid NH operations.

13 The arithmetic difference between the computed revenue lag and the  
14 computed expense lag is the number of days the Company must provide funding  
15 for the utility's daily operations. As shown on Attachment PMN-LL-2, page 1 of  
16 3, line 363, the Company's revenues lag the recovery of purchased gas costs by  
17 14.27 days, and, as shown on line 44, the Company's revenues lag the recovery of  
18 expenses recovered in base rates by 14.08 days.

19

1           **2.     Lead-Lag Study General Approach**

2   **Q.     PLEASE DESCRIBE THE APPROACH YOU USED IN PREPARING**  
3   **YOUR LEAD-LAG STUDY.**

4           I began the lead-lag study with the selection of the per-books revenues and  
5           expenses for the 12-month period ended June 30, 2009 to form the basis for my  
6           analysis. I determined the lag days in the recovery of revenue by type of revenue  
7           (i.e., sales and other revenues). For operation and maintenance (“O&M”)  
8           expenses, I developed lag days for each of several types of expenses (i.e.,  
9           purchased gas, labor, employee pensions and benefits, and other O&M expenses).  
10          In addition, I developed lag days for taxes, including property taxes, other taxes  
11          excluding property taxes, federal income tax, state income tax, and interest  
12          expense. Once the lag days for the test year are established on a per-books basis,  
13          they are applied to the test year pro forma revenue requirements. The net of the  
14          revenue lag day and each expense item lag are then multiplied by the test year pro  
15          forma expense amounts to determine the Day Weighted Amount of CWC. The  
16          total of the Day Weighted Amounts for all cash expenses was then divided by 365  
17          days to obtain the average daily CWC.

18

19           **3.     Methods of Computation**

20   **Q.     PLEASE DESCRIBE YOUR CALCULATION OF REVENUE LAGS.**

21   A.     The calculation of revenue lags is summarized on Attachment PMN-LL-2, page 2.

22           As previously described, “revenue lag” is the length of time that occurs between

1 the Company's provision of service to its customers and the subsequent receipt of  
2 payment for those services. The existence of a revenue lag makes it necessary for  
3 investors to provide the funding for the Company to pay its operating costs during  
4 the lag period.

5 The measurement of revenue lag days typically consists of four  
6 components: (1) service lag, (2) billing lag, (3) collection lag and (4) revenue  
7 float. Since the time periods for these four components are mutually exclusive,  
8 revenue lag is computed by adding together the total number of days associated  
9 with each of the four revenue lag components. This total number of lag days  
10 represents the amount of time between the recorded delivery of service to  
11 customers and the receipt of the related revenues from customers.

12 **Q. PLEASE DESCRIBE HOW YOU CALCULATE SERVICE LAG.**

13 A. The service lag is the average time span between the mid-point of the customer's  
14 consumption interval, also known as the usage period, and the time that such  
15 usage is recorded by the Company for billing purposes. This service period  
16 determines the average length of time over which the billed services are provided  
17 and establishes a common point in time from which to measure (1) the time of  
18 reimbursement for the billed services, and (2) the time at which the accrued costs  
19 for the service period are actually paid. For virtually all utilities, the service lag is  
20 one-half of an average month or 15.22 days.

1 **Q. PLEASE DESCRIBE YOUR CALCULATION OF BILLING LAG.**

2 A. The billing lag is the time required to process and send out customer bills. The  
3 billing lag begins at the end of the service period when customer consumption is  
4 metered, and it ends when the bills are rendered and billings are posted to  
5 accounts receivable. The billing lag may be influenced by factors such as whether  
6 automated or manual meter reading systems are employed, the generation of  
7 invoices from metering data and other processes affecting the time to post billings  
8 to accounts receivable. National Grid NH utilizes an automated meter reading  
9 system and posts its meter reading daily for billing later the same night. As a  
10 result, weekends and holidays do not influence the Company's billing lag.  
11 National Grid NH's billing lag was approximately one day.

12 **Q. PLEASE DESCRIBE YOUR CALCULATION OF COLLECTION LAG.**

13 A. The collection lag identifies the time delay between the issuance of customer bills  
14 and the receipt of the billed revenues. Collection lag begins with the posting of  
15 bills and ends with the receipt of payment. Collection lag may be influenced by  
16 payment arrangements, contract terms, postal delivery delays, customer inquiries,  
17 delinquent accounts, service termination practices, and other factors. As I will  
18 discuss later in my testimony, I have employed the accounts receivable turnover  
19 ratio method to determine the collection lag of 37.03 days.

20 **Q. PLEASE DESCRIBE THE FINAL COMPONENT OF REVENUE LAG,**  
21 **REVENUE FLOAT.**

1 A. Revenue float is the time difference between when funds are received from  
2 customers until customer payments clear the banks and are available to the  
3 Company. To clarify, there are two periods of float. The first is associated with  
4 the Company's payment of services from vendors. Expense float, or lag, is  
5 discussed later in my direct testimony. The second period of float is the delay in  
6 receipt of cash from customer payments. In this latter instance, National Grid  
7 NH's cash requirements are reduced by the delay in mailing and check  
8 processing. Many lead-lag studies assume that revenue float and check float are  
9 equal and offsetting and, therefore, can be removed. A closer examination reveals  
10 that the issue is much more complex. The majority of National Grid NH's larger  
11 payments are made by wire transfer with a much shorter lag than a conventional  
12 mailed check. On the revenue side, only a small portion of customer payments  
13 are made by cash, credit card or bank transfer. Again, these payments have  
14 smaller lag times to clear than conventional checks. Since the dollar volume of  
15 utility payments exceed their receipts made by cash, credit card and bank transfer,  
16 the inclusion of check float in the lead-lag study should slightly increase CWC  
17 requirements. I have chosen to avoid this level of complexity with the knowledge  
18 that our simplifying assumption will slightly understate CWC and will not  
19 disadvantage customers. The inclusion of float would logically cause a slight  
20 increase to total net lag and a commensurate increase in cash working capital  
21 requirements, albeit with a significant level of additional complexity to quantify

1 the actual impact. Therefore, I have chosen not to quantify float for revenues or  
2 expenses in this study.

3 **Q. TURNING TO THE TIMING OF CASH FLOWS ASSOCIATED WITH**  
4 **EXPENSES, HOW DID YOU DETERMINE THE LAG ASSOCIATED**  
5 **WITH PURCHASED GAS EXPENSE?**

6 A. The calculation of expense lags is summarized on Attachment PMN-LL-2, page  
7 3. Purchased gas expense, shown on line 2, is the largest category of expense  
8 and comprises over two-thirds of the Company's total revenue requirements.  
9 Each purchased gas invoice for the year was scrutinized in the preparation of this  
10 calculation. Consistent with general industry practice and without exception, each  
11 invoice represents billings for the prior calendar month. The service period for  
12 each monthly invoice is defined as the 24-hour period ending at 10:00 AM.  
13 Consequently, each invoice is for the period beginning at 10:00 AM on the first  
14 day of the previous month and ending at the same time in the current month.  
15 Payments are made on approximately the 25<sup>th</sup> of the following month, depending  
16 on weekend and holiday schedules. The column labeled "Lag Days" shows the  
17 lag between the mid-point of the service period and the payment date. In order to  
18 compute the average lag, the individual invoices were weighted by the dollar  
19 amount of the invoice. The weighted average of the lag from each month's  
20 purchased gas expense is calculated as 38.89 days. Note that our calculations do  
21 not address gas placed in storage. The lead-lag study identifies the lag between  
22 receipt of gas and payment of invoices. The additional working capital required

1 to support gas in fuel inventory after the payment of invoices is outside of the  
2 lead-lag study. That is, the lead-lag study addresses the working capital  
3 requirements of the Company from the time gas is delivered until it is recorded in  
4 fuel inventory. The fuel inventory amount is excluded from the lead-lag  
5 calculation.

6 **Q. HOW IS THE LAG FOR LABOR EXPENSE DETERMINED?**

7 A. The majority of the Company's payroll stems from weekly or bi-weekly payroll  
8 disbursements. Using sample data, we measured the lag between the mid-point of  
9 the pay period and the pay date. However, not all labor costs earned by  
10 employees in the pay period are paid out as salary, the difference being payroll  
11 withholdings. In order to make an accurate calculation of total labor costs, we  
12 identified all labor-related costs and identified when the Company actually  
13 expended the cash. These labor-related costs include all salary including  
14 incentive compensation, payroll taxes including withholding taxes, and a wide  
15 range of benefits. Regular payroll costs are the largest component of labor costs  
16 and have the shortest payment lag. However, other components of labor costs  
17 have relatively long delays. For example, incentive compensation pay was earned  
18 from April 2008 to March 2009 and was paid in mid-June 2009, resulting in a  
19 much longer expense lag. In addition to direct labor expense, we examined other  
20 labor-related costs to the Company, including payroll taxes, benefit deductions,  
21 and 401(k) contributions as discussed below.

1 **Q. PLEASE DESCRIBE HOW THE LAG IS CALCULATED FOR PENSIONS**  
2 **AND BENEFIT EXPENSE AND COMPANY 401(k) MATCH EXPENSES.**

3 A. The method for calculating Pensions and Benefit Expenses and 401(k) Company  
4 Match Expense follows the same approach used for all other lag calculations. For  
5 each expense, the service period and its mid-point were determined. Then the  
6 payment date was established. The lag was then computed as the difference  
7 between the payment date and the mid-point of the service period. Next, a  
8 weighted average of each expense was computed to determine the overall average  
9 for this category.

10 **Q. WERE OTHER CATEGORIES OF O&M EXPENSE ANALYZED**  
11 **SEPARATELY AND INCLUDED IN THE EXPENSE LAG?**

12 A. Yes. Regulatory Commission Expenses, Account 928, were analyzed separately  
13 and included in the calculations of the expense lag. Again, the lags for each  
14 expense item were computed as the difference between the payment date and the  
15 mid-point of the service period.

16 **Q. HOW WAS THE EXPENSE LAG CALCULATED FOR EXPENSES**  
17 **ALLOCATED FROM THE SERVICE COMPANIES?**

18 A. The expenses allocated from the Service Companies consisted of Labor and Other  
19 O&M expenses that are charged to numerous O&M accounts. The expense lag of  
20 65.21 days that is assigned to these expenses is based on the Service Agreements  
21 the Operating Companies have with the Service Companies. Per the Service  
22 Agreements, the Service Companies are to render a bill to each Operating

1 Company by the 20<sup>th</sup> of each month for the services provided in the preceding  
2 month. The Operating Companies then have 30 days to pay the invoice after it is  
3 received.

4 **Q. ARE THERE OTHER O&M EXPENSES THAT WERE INCLUDED IN**  
5 **THE CALCULATION OF EXPENSE LAG?**

6 A. Yes, the Company provided a comprehensive list of all cash disbursements made  
7 during the year. In terms of total dollar expenditures, the majority of these  
8 expenses have already been identified and their lags computed. However,  
9 approximately \$3.4 million of expenses were not accounted for in these  
10 calculations. These remaining expenses will be shown under the heading of  
11 “Other O&M Expenses – Direct” in Attachment PMN-LL-2, page 3 of 3.  
12 Because these expenses are made up of thousands of vouchers prepared  
13 throughout the course of the test year, it is a daunting task to examine each  
14 voucher, identify its service period and payment date, and calculate the expense  
15 lag. From a practical standpoint, statistical sampling is the only reasonable  
16 solution, and, therefore, that is the approach I have taken.

17 **Q. PLEASE DESCRIBE THE PROCESS FOR SAMPLING OF “OTHER**  
18 **O&M” EXPENSE.**

19 A. In order to develop an efficient sampling plan to study the remaining expenses, I  
20 used a stratified sequential sample to estimate the lag of this wide variety of  
21 expenses. In total, four strata totaling nearly 332 samples were drawn from the  
22 population of all test year vouchers. Based on a sample of this size relative to the

1 size of the population, I can estimate the lag on the entire population of invoices  
2 to within plus or minus one percent at a 90 percent confidence level. Narrowing  
3 this bandwidth would require much larger samples without any reasonable  
4 expectation that the average lag would change. Considering the thousands of cash  
5 expenses incurred by National Grid NH in this general category of Other O&M  
6 Expenses, the sampling procedure provides a reasonable estimate for the expense  
7 lag for this category without the considerable and unnecessary burden of  
8 reviewing huge quantities of data.

9 **Q. DID YOU INCLUDE ANY OTHER EXPENSES BESIDES O&M**  
10 **EXPENSES IN THE CALCULATION OF THE EXPENSE LAG?**

11 A. Yes. Since Property Taxes, Other Taxes, Federal and State Income Taxes, and  
12 Interest on Long Term and Short Term Debt represent cash outlays, they were  
13 included in the fiscal 2009 period in the calculation of CWC. All property tax  
14 payments made during 2009 were analyzed, and since they are generally prepaid,  
15 they produced a negative lag. Other Taxes consist mostly of Payroll Taxes,  
16 Unemployment Taxes, and Other Taxes. Each type of tax was analyzed  
17 separately and assigned a lag based on the service periods and payment dates.  
18 Federal and State Income Taxes were assigned lags based on the statutory  
19 required fiscal tax year equal tax payments. Interest on Long & Short Term Debt  
20 was assigned lags based on the actual interest payments for the June 30, 2009  
21 fiscal period.

22

1           **4.     Results of National Grid Lead-Lag Study**

2     **Q.     WHERE HAVE YOU PRESENTED THE RESULTS OF THE CWC**  
3     **CALCULATIONS FOR THE PRO FORMA TEST YEAR?**

4     A.     The results of the lead-lag study are summarized on Attachment PMN-LL-2, page  
5           1. This page summarizes the revenue lag from page 2 and the cash expenses and  
6           corresponding expense lags from page 3 and computes the Company's pro forma  
7           CWC requirements for purchased gas expense and base rate revenue  
8           requirements.

9     **Q.     HAVE YOU IDENTIFIED THE NET LAG DAYS BETWEEN REVENUE**  
10     **AND EXPENSE FOR NATIONAL GRID NH FOR THE TWELVE**  
11     **MONTHS ENDING JUNE 30, 2009 ON A PRO FORMA BASIS?**

12     A.     Yes. As indicated by the data in Attachment PMN-LL-2, page 1, the net lag is  
13           computed for each of the cash expenses. The net lag for National Grid NH's  
14           purchased gas expense is 14.27 days and for the base rate revenue requirements  
15           14.08 days. The positive lags indicate that cash working capital is required to  
16           compensate for the fact that the lag in the recovery of revenues is greater than the  
17           lag in the payment of expenses.

18                 On a pro forma basis, National Grid NH's CWC requirements  
19           corresponding to these net lags for the June 30, 2009 test year are \$4,385,813 for  
20           purchased gas and \$1,507,192 for base rate revenue requirements. The base rate  
21           CWC requirement represents the capital that must be provided and included as an  
22           addition to rate base.

1 **Q. REFERRING TO ATTACHMENT PMN-LL-2, COULD YOU DISCUSS**  
2 **THE STRUCTURE OF YOUR PRO FORMA LEAD-LAG STUDY**  
3 **SUMMARY?**

4 A. The summary of the National Grid NH lead-lag study on page 1 consists of three  
5 sections. Line 1 shows the revenue lag. Lines 5 through 28 detail the expense lag  
6 data. Lines 300 to 44 show CWC in total and segregated between purchased gas  
7 and base revenue requirements.

8 In order to compute subtotals and totals, the rightmost working column,  
9 labeled "Day Weighted Amount," is also shown in Attachment PMN-LL-2, page  
10 1. This column is the product of the annual expense and the net lag days. Row  
11 27, Column 4, of Attachment PMN-LL-2, page 1, will show the weighted average  
12 net lag of 14.22 days for all expenses.

13 **Q. ARE THERE ANY ADJUSTMENTS THAT YOU ARE RECOMMENDING**  
14 **TO THE CWC CALCULATIONS ONCE THE PROPOSED RETURN**  
15 **LEVEL IS DETERMINED?**

16 A. Yes. The calculations are based on the pro forma costs. Income Taxes and  
17 Return are not indicative of the cash working capital requirements of the  
18 Company on an ongoing basis. For example, under normal conditions, the rates  
19 in effect are expected to allow the Company's stockholders to earn a reasonable  
20 return on their investment, and the utility must pay income taxes on this return.  
21 Therefore, the level of CWC computed on a pro forma basis using test year return  
22 understates the level of CWC required for normal operations at the proposed

1 return level because the CWC does not reflect the income taxes that will have to  
2 be paid on the proposed increase in return. The CWC requirement should be  
3 recalculated using the allowed return level and resulting change in income taxes.

4 **Q. PLEASE EXPLAIN THE CALCULATION OF CWC FOR PURCHASED**  
5 **GAS EXPENSES AND BASE REVENUE REQUIREMENTS.**

6 A. Attachment PMN 2, page 1, shows that revenues are received 53.17 days after the  
7 service is provided to customers (line 4), and purchased gas expenses are paid  
8 38.89 days after service has been provided by vendors (line 7). Thus, there is a  
9 net lag of 14.27 days (53.17 revenue lag days - 38.89 expense lag days = 14.27  
10 net lag days) for gas expenses, as shown on Rows 5 and 36. Because the recovery  
11 of revenues lags the payment of gas expenses, the CWC amount is a positive  
12 amount. The CWC required to support purchased gas expense is computed by  
13 dividing the 14.27 days of lag by 365 and then multiplying by the purchased gas  
14 expense, as shown on line 38.

15 The base revenue requirement CWC net lag is 14.08 days. This is  
16 computed on lines 43 and 44 by taking the difference between the total cash  
17 working capital requirements on line 33 and the purchased gas working capital  
18 requirements on line 38. Again, because the recovery of revenues lags the base  
19 revenue requirement expenses, the CWC amount is a positive addition to rate  
20 base.

1 **IV. SUMMARY**

2 **Q. PLEASE SUMMARIZE YOUR TESTIMONY.**

3 A. I have prepared a lead-lag study to separately compute the lag days associated  
4 with revenue collection from customers and the lag days associated with the cash  
5 expenses, segregated between purchased gas expense and all other. The net of the  
6 revenue lag and expense lags are used to determine the net lag days for National  
7 Grid NH. Using the net lag days, I have computed the CWC associated with the  
8 pro forma expenses of the Company.

9 The Purchased Gas CWC requirement is \$4,385,813, and the net lag is  
10 14.27 days. The base revenue CWC requirement is \$1,507,192, and the net lag is  
11 14.08 days. The CWC requirements should be adjusted to an ongoing basis for  
12 the allowed return and resulting change in income taxes.

13 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

14 A. Yes, it does.

**ATTACHMENT  
PMN-LL-1**

**Qualifications of Paul M. Normand**

**QUALIFICATIONS OF PAUL M. NORMAND**

**Q. Mr. Normand, what is your present position?**

A. I am a principal in the consulting firm of Management Applications Consulting, Inc. (MAC), 1103 Rocky Drive, Suite 201, Reading, PA 19609. This company provides consulting services to the utility industry in such field as loss studies, econometric studies, cost analyses, rate design, expert testimony, and regulatory assistance.

**Q. What is your educational background?**

A. I graduated from Northeastern University in 1975, with a Bachelor of Science Degree and a Master of Science Degree in Electrical Engineering-Power System Analysis. I have attended various conferences and meeting concerning engineering and cost analysis.

**Q. What is your professional background?**

A. I was employed by the Massachusetts Electric Company in the Distribution Engineering Department while attending Northeastern University. My principal areas of assignment included new service, voltage conversions, and system planning. Upon graduation from Northeastern University, I joined Westinghouse Electric Corporation Nuclear Division in Pittsburgh, Pennsylvania. In that position, I assisted in the procurement and economic analysis of electrical/electronic control equipment for the nuclear reactor system.

In 1976, I joined Gilbert Associates as an Engineer providing consulting services in the rate and regulatory area to utility companies. I was promoted to Senior Engineer in 1977, Manager of the Austin office 1980, and Director of Rate Regulatory Service in 1981.

In June, 1983, I left Gilbert to form a separate consulting firm and I am now a principal and President of Management Applications Consulting, Inc. My principal areas of concentration have been in loss studies, economic analyses, and pricing.

**Q. Have you testified in support of any cost studies that you participated in or performed?**

A. Yes, I have testified or submitted written testimony about such studies before the following regulatory agencies: the Maine Public Utility Commission, the Public Utility Commission of Texas, Illinois Commerce Commission, New Hampshire Public Utilities Commission, New Jersey Board of Public Utilities, New York Public Service Commission, Pennsylvania Public Utility Commission, the Massachusetts Department of Public Utilities, the Kentucky Public Service Commission, the Arkansas Public Service Commission, the Public Service Commission of Louisiana, the Public Utilities Commission of Ohio, the Public Service Commission of Missouri, the Delaware Public Service Commission, the Maryland Public Service Commission, the Indiana Utility Regulatory Commission, the North Carolina Utilities Commission, the Kansas Corporation Commission, and the Federal Energy Regulatory Commission.

**Q. Could you please briefly discuss your technical experience?**

A. I have performed numerous accounting and marginal cost of service studies, time differentiated bundled and fully unbundled cost studies for both electric and gas utilities since 1980. I have also used such studies in the design and presentation of detailed rate proposals before regulatory agencies. My additional experience has been in the area of unaccounted for loss evaluations for electric and gas utilities for over twenty-four years. These studies

ATTACHMENT PMN-LL-1  
include a detailed review of each system and the calculation of appropriate recovery factors.

**ATTACHMENT  
PMN-LL-2**

**Pro Forma Lead-Lag Study Summary**

National Grid NH  
Cash Working Capital Requirements  
12 Months Ended Jun 30, 2009  
Lead Lag Summary

Line No	Annual Expense (1)	Revenue (Lead) Lag Days (2)	Expense (Lead) Lag Days (3)	Net (Lead) Lag Days (4)	Day Weighted Amount (5)	Source (6)
1	<b>Total Revenue Lag</b>		53.17			
2						
3	<b>Total Expense Lag</b>					
4	<b>Operation &amp; Maintenance Expense</b>					
5	Purchased Gas	\$112,156,611	53.17	38.89	14.27	\$1,600,821,910
6	Labor - Direct	\$5,406,362	53.17	20.22	32.94	\$178,098,092
7	Labor - Allocated	\$4,575,008	53.17	65.21	-12.04	-\$55,092,537
8	Employee Pensions & Benefits - Direct	\$3,605,256	53.17	26.75	26.42	\$95,240,278
9	Employee Pensions & Benefits - Allocated	\$1,585,086	53.17	65.21	-12.04	-\$19,087,708
10	Regulatory Commission Expense	\$657,982	53.17	-89.00	142.17	\$93,542,846
11	Other O&M Expenses - Direct	\$3,410,580	53.17	34.50	18.67	\$63,658,689
12	Other O&M Expenses - Allocated	\$4,194,137	53.17	65.21	-12.04	-\$50,506,071
13						
14	<b>Other Taxes</b>					
15	Other Taxes Excluding Property Taxes	\$332,748	53.17	17.97	35.19	\$11,710,752
16	Property Taxes	\$4,457,169	53.17	-24.83	78.00	\$347,662,947
17						
18	<b>Income Taxes</b>					
19	Federal Income Taxes	\$3,687,983	53.17	30.00	23.17	\$85,436,805
20	State Income Taxes	\$928,128	53.17	30.00	23.17	\$21,501,260
21						
22	<b>Interest Expense</b>					
23	Interest on Long-Term Debt	\$5,898,313	53.17	91.25	-38.08	-\$224,629,757
24	Interest on Short-Term Debt	\$344,791	53.17	45.66	7.51	\$2,589,386
25						
26						
27	<b>Net of Revenue less Expense Lag</b>	\$151,240,154	53.17	38.94	14.22	<b>\$2,150,946,891</b>
28	Days					365
29						
30	<b>Avg Daily Cash Working Capital Requirements</b>					<b>\$5,893,005</b>
31						Line 27 / Line 28
32						
33	<b>Cash Working Capital Requirements</b>					<b>\$5,893,005</b>
34						Line 30
35	<b>Purchased Gas Working Capital</b>					
36	Purchased Gas Net Lag Days			14.27		Line 5 Col 4
37	Purchased Gas Cost				\$112,156,611	Line 5 Col 1
38	Purchased Gas CWC				<b>\$4,385,813</b>	Line 36 / 365 X Line 37
39						
40	<b>Base Revenue Requirements Working Capital</b>					
41	Total Cash Working Capital Requirements				\$5,893,005	Line 33
42	Less: Purchased Gas Cash Working Capital				<b>\$4,385,813</b>	Line 38
43	Base Revenue Requirements Working Capital				<b>\$1,507,192</b>	Line 41 - Line 42
44	Base Revenue Net Lag Days			14.08		Line 43/(Line 27-Line5) X 365
45						
46						
47						
48						
49						
50						

National Grid NH  
Cash Working Capital Requirements  
12 Months Ended Jun 30, 2009  
Revenues Lag Summary

Line No	Revenue Lag	Revenues Billed	Lead (Lag) Days	Source	Wtg Delivery Dollar Days
1	Service Lag		15.22	See Note 1	
2					
3	Billing Lag				
4	Cycle Read Customers		1.00	See Note 3	
5					
6	Collection Lag		37.03	W/P Supporting Page 1 Line 21	
7					
8	Total Firm Gas Sales Revenues	<u>\$157,555,632</u>	<u>53.25</u>	Line 1 + 4 + 6	<u>\$8,389,280,031</u>
9					
10	Sales for Resale	<u>\$0</u>	<u>38.89</u>	W/P Supporting Page 2	<u>\$0</u>
11	Gas Revenues Total	<u>\$157,555,632</u>	<u>53.25</u>		<u>\$8,389,280,031</u>
12					
13	Revenues from Transportation of Gas of Others	<u>\$7,597,409</u>	<u>53.25</u>	Line 8	<u>\$404,535,152</u>
14	Total Sales Revenues	<u>\$165,153,041</u>	<u>53.25</u>		<u>\$8,793,815,184</u>
15					
16	Unbilled Revenues	-\$2,991,010	53.25	Line 8	-\$159,260,701
17					
18	Late Payment Charges	\$1,192,394	42.43	See Note 2	\$50,590,550
19					
20	Reconnect Fees	\$245,820	53.25	Line 8	\$13,089,045
21					
22	NG Check Charge	\$25,905	42.43	See Note 2	\$1,099,090
23					
24	Broker Balancing Charges	\$0	53.25	Line 8	\$0
25					
26	Interruptible Sales	\$0	53.25	Line 8	\$0
27					
28	Non Core Sales	<u>\$733,421</u>	<u>53.25</u>	Line 8	<u>\$39,052,074</u>
29					
30	Total Revenue Lag	<u><u>\$164,359,571</u></u>	<u><u>53.17</u></u>		<u><u>\$8,738,385,241</u></u>

Notes:

- 34 1. Computed as 365.25/12/2
- 35 2. Fees are assessed on the next billing. Lag is computed as the collection lag on Line 6 plus the average of 5.4 days from due date.
- 36 3. Meters are read from 7AM to 3PM and posted to accounts receivable on the following day.
- 37

National Grid NH  
Cash Working Capital Requirements  
12 Months Ended Jun 30, 2009  
Cost of Service Lead Lag Summary

Line No	Revenue Req Amount	Lead (Lag) Days	Source	Weighted Amount	
<b>1</b>	<b>Operation &amp; Maintenance Expense</b>				
2	Purchased Gas	\$112,156,611	38.89	W/P Supporting Page 2	\$4,362,126,677
3	Labor - Direct	\$5,406,362	20.22	W/P Supporting Page 46 Line 73	\$109,338,000
4	Labor - Allocated	\$4,575,008	65.21	See Note 2	\$298,328,639
5	Employee Pensions & Benefits - Direct	\$3,605,256	26.75	W/P Supporting Page 96 Line 31	\$96,437,739
6	Employee Pensions & Benefits - Allocated	\$1,585,086	65.21	See Note 2	\$103,360,825
7	Uncollectible Accounts - Acct 904	\$5,518,477		Non Cash Item	
8	Regulatory Commission Expense	\$657,982	-89.00	W/P Supporting Page 120 Line 5	-\$58,560,398
9	Other O&M Expenses - Direct	\$3,410,580	34.50	W/P Supporting Page 121 Line 27	\$117,669,116
10	Other O&M Expenses - Allocated	\$4,194,137	65.21	See Note 2	\$273,492,714
11	Total Operating & Maintenance Expenses	\$141,109,499			
12					
13	<b>Depreciation &amp; Amortization Expense</b>	\$8,042,552		Non Cash Item	
14					
15	<b>Other Taxes</b>				
16	Other Taxes Excluding Property Taxes	\$332,748	17.97	W/P Supporting Page 132 Line 16	\$5,980,238
17	Property Taxes	\$4,457,169	-24.83	W/P Supporting Page 139 Line 34	-\$110,691,882
18	Total Other Taxes	\$4,789,918			
19					
20	<b>Income Taxes</b>				
21	Federal Income Taxes	\$3,687,983	30.00	W/P Supporting Page 172 Line 13	\$110,639,487
22	State Income Taxes	\$928,128	30.00	W/P Supporting Page 173 Line 13	\$27,843,836
23	Total Income Taxes	\$4,616,111			
24					
25	<b>Provision for Deferred Income Taxes</b>	-\$2,794,596		Non Cash Item	
26					
27	<b>Loss From Disposition of Property</b>	\$0			
28					
29	<b>Interest on Customer Deposits</b>	\$19,557		See Note 1	\$0
30					
31	<b>Return</b>				
32	Interest on Long-Term Debt	\$5,898,313	91.25	W/P Supporting Page 174 Line 5	\$538,221,048
33	Interest on Short-Term Debt	\$344,791	45.66	W/P Supporting Page 176	\$15,741,856
34	Income for Return	\$2,333,427		Non Cash Item	
35	Total Return	\$8,576,531			
36					
37	<b>Total Requirements</b>	<u>\$164,359,571</u>			

Notes:

- 40 1. Customer Deposits and Interest is included as a deduction from Rate Base and therefore excluded from the lead lag study.
- 41 2. Lag for Service Company charges is per the Service Agreements where a monthly invoice is submitted on the 20th for the preceding month's charges.
- 42 Invoice is then payable by the 30th day after the invoice is received.

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